

QUALITY POLICY

MATTER ELECTRO Sp. z o.o. is a company dealing in the management of the execution of electrical installations.

Thanks to many years of experience of managers and supervising the execution of many different electrical projects, we are able to meet the requirements of our customers by offering them services of the highest quality.

Our activities focus mainly on foreign markets. When exporting our services abroad, we know not only the technical aspects and requirements of our foreign partners, but also the legal regulations in specific countries.

We also know how to maintain good and constructive relationships with our clients.

Customer satisfaction is always our top priority.

Creating and meeting the needs of our clients and stakeholders, building trust and making the relationship stronger lead us to the primary goal of our activity which is our constant growth and development on domestic and foreign markets.

We continuously improve the quality of our services. We achieve continuous improvement through the regular training, thoughtful planning, daily execution of the works and also through periodic evaluation of our activities.

Our quality goals are realised by:

- Optimising service costs.
- Recognising customer requirements and assessing the satisfaction of provided services.
- Building the best possible relationships with stakeholders.
- Permanent improving implemented quality management system.
- Appropriate staff selection
- Appropriate selection of the suppliers.
- Transparency of the quality policy.